



Cleco continues restoration efforts

79 percent of customers are with power

PINEVILLE, La. – Sept. 5, 2021 (10:30 a.m.) – Cleco continues to follow its power restoration process in St. Tammany and Washington parishes where 79 percent of customers' power has been restored.

Power restoration follows a detailed process, and safety always is the top priority. After damage assessments are complete, power is restored to essential services and facilities critical to public health and safety. Crews then work to return service to the largest number of residential and business customers in the shortest amount of time. Once major repairs are completed, individual homes and smaller groups of customers are restored.

While customers may not see Cleco personnel in their neighborhoods, the energy grid is heavily interconnected, and crews are working throughout the system to bring power back on quickly and safely.

"We understand the challenges that being without electricity can bring. We ask for, and appreciate, our customers' patience and understanding during these challenging times," said Clint Robichaux, manager of distribution operations support. "We also thank the dedicated men and women who are working on and behind the lines to restore power to impacted customers and communities."

Power Restoration as of 10 a.m.

Parish	Customers with Power	Customers Served	Percent of Customers with Power
St. Tammany	76,612	96,974	79%
Washington	394	799	49%

For the most up-to-date restoration information, follow the company on Facebook @ClecoPower or visit Cleco's Storm Center page at cleco.com.

Cleco Corporate Holdings LLC is a regional energy holding company that conducts its business operations through its subsidiaries, Cleco Power LLC and Cleco Cajun LLC. Cleco Power is a regulated electric public utility company that owns 10 generating units with a rated capacity of 3,360 MWs and serves approximately 290,000 customers in Louisiana through its retail business and supplies wholesale power in Louisiana and Mississippi. Cleco Cajun is an unregulated utility company that owns 14 generating units with a rated capacity of 3,379 MWs,

and wholesale contracts serving nine Louisiana cooperatives, three wholesale municipal customers and one electric utility. For more information about Cleco, visit us at www.cleco.com.

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